

FY2008 First-Half Consolidated Business Results



# **Highlights of First-Half FY2008**

- 1. High growth in net sales and operating income
- -Net sales ¥4,857million (+28.1%YoY)
- -Operating income ¥983million (+30.0%YoY)
- 2. Number of members exceeded one million
- -Results from magazine ad
- 3. Strengthen cooperation with the fashion magazine
- -Collaboration with fashion magazine  $\lceil PS \rfloor$
- -Setting up new site working with magazine
- -Increasing use of \[ \int Arrival Alert Services \]

#### 4. ZOZOWALKER 1st anniversary

- -Increace of bloggers in ZOZOWALKER (Men 26, Female 22,Total 48)
- 5. Summer sales strong
- -Store Operating &Administration Business 539million (+13.9%YoY)
- -Store Planning & Development Business 182million (+21.2%YoY)



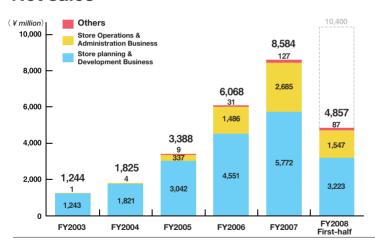
# Consolidated Business Results, FY2008 First Half

(¥ million)

	FY2008 First Half	FY2007 First Half	YoY (%)	Initial forecast	Amended forecast	Vs Amended Forecast (%)	Contributing factors
Net Sales	4,857	3,792	+ 28.1%	4,660	4,800	+ 1.2%	steady growth as planned
Operating income	983	756	+ 30.0%	800	920	+ 6.9%	Reduction in outsoucing costs
Ordinary income	993	754	+ 31.6%	800	930	+ 6.8%	Increace in deposit interest
Net income	563	457	+ 23.0%	450	530	+ 6.3%	-



#### **Net sales**



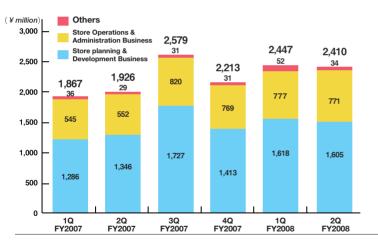
#### High growth in net sales

-46.7% progress to full-year forecast





## Net sales (quaterly)



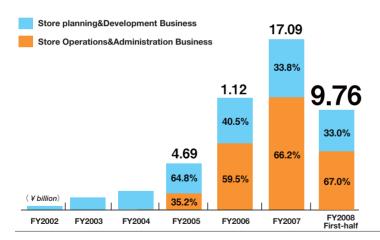
#### Net sales +25.1% (YoY)

-Net sasles down (QoQ) due to early summer sale





#### **Transaction Value/EC Business**







#### Transaction Value/EC Business (quaterly)



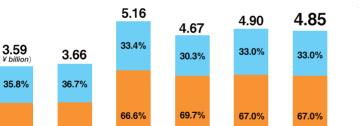
63.3%

2Q

FY2007

3Q

FY2007



40

FY2007

10

FY2008

20

FY2008

#### Transaction value

+¥1.19billion (YoY) +32.5% (YoY)



64.2%

10

FY2007



# **Selling General and Administrative Costs**

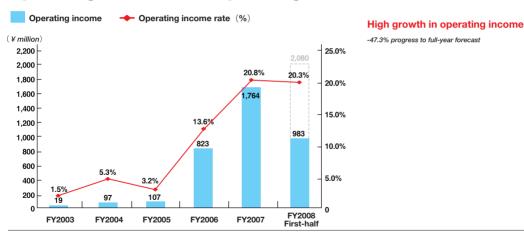
(¥ million)

	First- Half FY2008		First- Half FY2007		Charge	2Q FY2008		1Q FY2008		Charge	Contributing
	Amount	Vs NetSales (A)	Amount	Vs NetSales (B)	( <b>A-B</b> )	Amount	Vs NetSales (C)	Amount	Vs NetSales (D)	(C-D)	factors
Selling genel and administrative costs	1,940	40.0%	1,457	38.4%	+ 1.5%	978	40.6%	962	39.3%	+1.3%	_
Personnel costs	427	8.8%	286	7.6%	+ 1.2%	216	9.0%	211	8.6%	+0.3%	Increace in personnel (+13 compared to Jun)
Delivery costs	252	5.2%	191	5.1%	+ 0.1%	125	5.2%	126	5.2%	0%	_
Collection costs	225	4.6%	163	4.3%	+ 0.3%	112	4.6%	113	4.6%	0%	_
Advertising costs	169	3.5%	151	4.0%	▲ 0.5%	81	3.4%	88	3.6%	▲0.2%	Efficiency of advertising
Outsoucing costs	149	3.1%	137	3.6%	▲ 0.5%	75	3.1%	74	3.1%	+0.1%	_
Others	715	14.7%	526	13.9%	+ 0.9%	368	15.3%	347	14.2%	+1.1%	Payroll outsoucing +0.5% (YoY) Depreciation and amontization+0.5% (YoY)



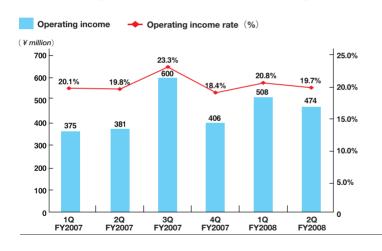


## **Operating Income and Operating Income Rate**





## **Operating Income and Operating Income Rate (quaterly)**



# Operating income rate as planned

+0.2% (YoY)





### **Cash Flows**

(¥ million)

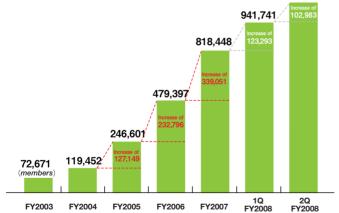
	2Q FY2008	2Q FY2007	YoY	1Q FY2008	QoQ	Contributing factors
Cash flows from operating activities	312	636	▲ 324	<b>1</b> 33	445	_
Cash flows from investing activities	<b>▲</b> 169	<b>▲</b> 64	▲ 104	▲ 80	<b>▲</b> 88	Aquisition of tangible fixed assets
Cash flows from financing activities	<b>▲</b> 240	<b>▲</b> 150	▲ 90	▲ 240	_	Dividend payments
Cash and cash equivalents at end of quater	4,295	2,054	2,241	3,937	357	_







1,044,724

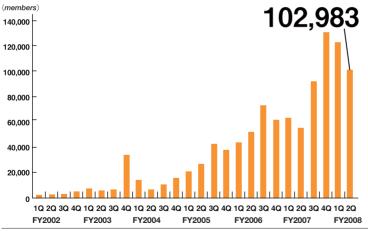


#### Topped one million member

-Resulting from magazine ad  $\lceil \text{ZOZOGALLERY} \rfloor$ 



## **Net Increase in Members (quaterly)**



Steady net increase of 100,000 Members during quaten

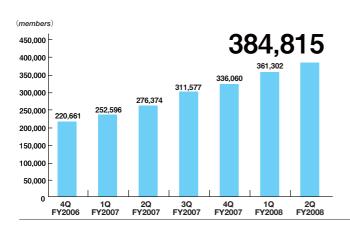
-Mainly through \[ ZOZOGALLERY \]





#### Number of Active Members (quaterly)

Active member=Member who had purchased more than once per year

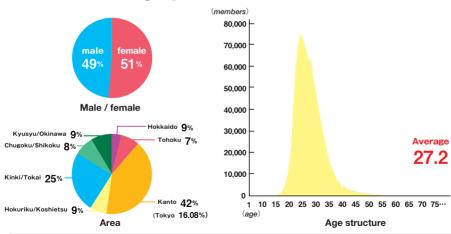


# Steady QoQ growth in active members

-More than 20% of active members are 5 times + shoppers



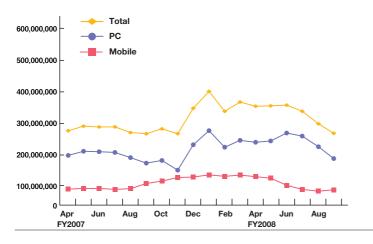
## **Member Demographics**







## Page Views per Month (total)

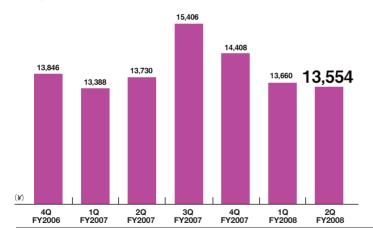


Page Views down in line with Improving usability

# nbers

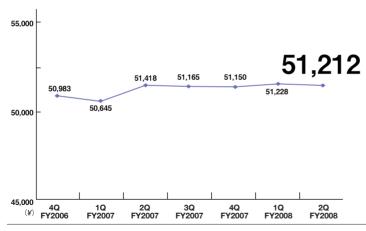
## Average purchase unit price (quaterly)

Average purchase unit price:Transaction value/Number of shipments



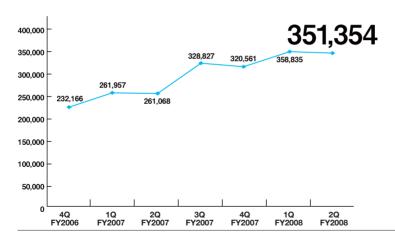


## Yearly average purchased price per an active member (quarterly)





## Number of Shipping (quarterly)



+34.5% (YoY)



## Earnings forecast for FY2008



# **Consolidated Business Forecasts for FY2008**

		YoY (%)
Net sales	¥ 10.40 billion	21.1
Operating income	¥ 2.08 billion	17.9
Ordinary income	¥ 2.08 billion	20.6
Net income	¥ 1.16 billion	12.1
Net income per share	¥ 9,748.95	-
Dividend per share	¥ 2,410	-

Breakdown of net sales

i	Segment		YoY (%)
EC	Store Planning & Development Business	¥ <b>6.56</b> billion	13.7
business	Store Operation & Administration Business	¥ 3.51 billion	30.7
Others		¥ 0.33 billion	159.7
Total		¥ <b>10.40</b> billion	21.1



#### Key Points of Second-Half FY2008



# **Key Points of Second-Half FY2008**

- 1. Beginnnig Arrival Alert Service
- 2. Opening new shops
- \[ Loree Rodkin \], scheduled to open on Oct.22
- \[SHIPS KIDS], scheduled to open on Nov.5
- 「Love&Peace&Money」, scheduled to open on Nov.5
- 3. Establishing new SNS
- 4. Acquiring large-scale advertising
- 5. Acquiring new projects in BtoB business



### Key Points of Second-Half FY2008



# What is 「Arrival Alert Service」?



Costomers request items out of stock.



When the stock arrives, notifications

Oct.1 to Oct.20

(Starting from Oct.2008)

	Member	22,444	65.6%	
1.Number of people who request	No member	11,770	34.4%	
	Total	34,214	100.0%	
2.Number of requests			58,540	
3.Total value of items requested (excluding tax)	¥ 907,498,224			



# Reference data



#### Present problems



#### Possible to expand the demand

(ZOZO member and purchaser are increasing)

#### **Current issues Product supply**

 Possible for expanding of demand. (Steadily increasing ZOZO members and purchasers

· Product supply to satisfy demand is necessary

Need the continuous product supply from brands carried by ZOZOTOWN and the reinforcement of a fulfillment function

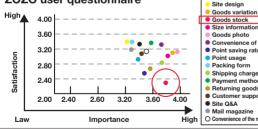
#### Number of the apparel brands

· Limitation for the expansion of handling brands in ZOZOTOW because of adaptability with ZOZO brand



Need to explore business opportunities with the brands in other fashion areas or markets which are not covered by ZOZO

# **ZOZO** user questionnaire





Period of questionnaire 06/22/2007-07/25/2007 Number of respondents 27,321

#### Display example of out of stock items







#### Increase **ZOZO** members

- Reinforce ZOZO' s media value : Start open-network SNS service (autumn 2008)
- · Renewal of mobile website

# $\rightarrow$

#### Reinforce the merchandising

#### Expand business with the brands carried by ZOZO

- Increase product supply from the brands (especially sales on commission type)
- · Cooperate inventory information

2. Diversification of the earnings model (B to B business)

1. Expansion of

**EC** business



# Support apparel brand's original EC site (system development, site design, fulfillment etc.)

· Brands carried by ZOZO

Establish media business

3.Entry into new areas /markets



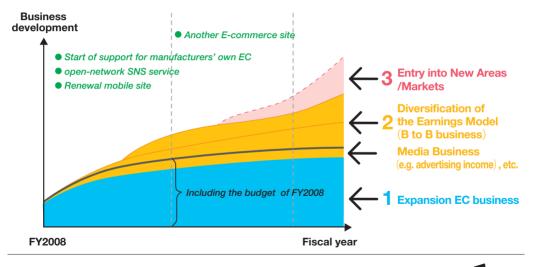
Support apparel brand's original EC site (system development, site design, fulfillment etc.)

Brands not carried by ZOZO

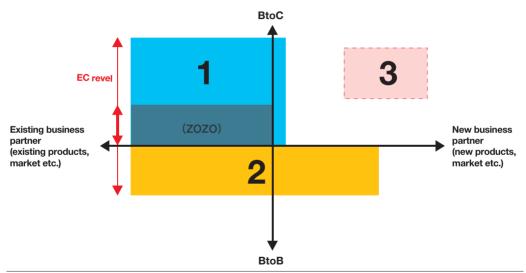
#### Feasibility study

· Another EC site (non-apparel products, overseas markets etc.)







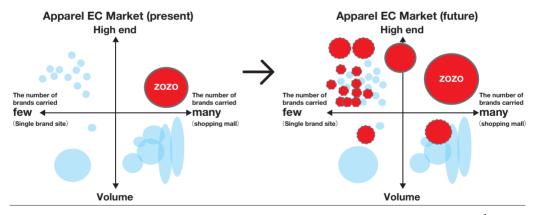




# Positioning of START TODAY in the Apparel EC Market

Vertical axis: brands
Horizontal axis: EC site characteristics
(number of brands carried)

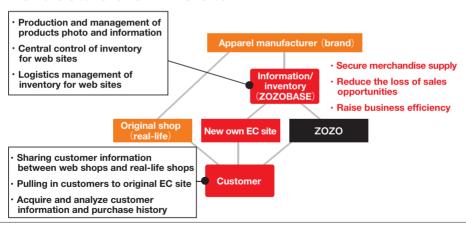
BtoC BtoB







# The significance of support business for manufacturers' own EC site



#### **Business Outline**



想像(SOZO:Imagination) & 創造(SOZO:Creation) + Internet

# **ZOZORESORT**

#### **Business Domain: High-sense Fashion**

7 Services: EC, Navigation, Q&A, Blog, SNS (Social Networking Service), CSR (Corporate Social Responsibility), GALLERY





#### **Business Outline**



# A summary and a characteristic of each service.

#### **ZOZOTOWN**

- · The largest hi-sense fashion shopping mall
- · System, design, logistics
  - originally developed and operated
- · Solid relationship with the brands carried

#### **ZOZONAVI**

- · Over 3100 real-life apparel shops introduction
- · Variety of information from shops
- ex. over 44,000 photos of coordinated styles recommended by shops
- · Gathering customers from real-life shops

#### **ZOZORESIDENCE**

- · Social networking service
- · Virtual residence for users

#### ZOZOQ&A

· Q&A services among users

#### **ZOZOWALKER**

· Fashion & art industry leaders' blogs

#### **ZOZOARIGATO**

- · "Thank you" message service
- ¥10 / message donation

#### **ZOZOGALLERY**

 PC wallpaper & screen saver download service





# Business Outline – Our Mission



"Make the world a better place, and Make the people smile all over the world"







#### **Business Outline**



# **Our Strengths**

- The largest apparel EC in Japan
- Dominant position in high-fashion field
- · Holding of our own EC-related functions
  - : System, Design, Logistics etc.
- Accompanied by original fashion information media ZOZOWALKER, ZOZORESIDENSE, ZOZONAVI, ZOZOQ&A, ZOZOARIGATO, ZOZOGALLARY...
- Very loyal members with a fifty-fifty male-to-female ratio
- Solid relationship with business partners
  - : ex. Inventory data connection



#### Structure of corporate profits



# **EC** Business

#### **Store Operation & Administration Business**

Operating 59 online shops, such as "United Arrows," "BEAMS" etc., in ZOZOTOWN on commission basis without any inventory risk.

Sales = Transaction value on each shops × commission rate

#### **Store Planning & Development Business**

Operating 33 original online shops in ZOZOTOWN.

Sales = Transaction value on each shops



#### Structure of corporate profits



# Others

#### Media Business

Sell internet advertising spots in ZOZORESORT.

Sales = Advertisement charge

#### **Credit Card Business**

Issue "ZOZOCARD" (tied-up with Pocketcard co., Ltd.)

Sales = cashing balance × commission rate + Shopping volume × commission rate

#### **Others**

Initial store opening charge

#### B to B business

Support for manufacturers' own EC May 2008: Established subsidiary (Start Today Consulting, Co., Ltd.)

Sales = Each manufacturer's product volume x consignment commission rate

