



July 14, 2020

Dear All,

Notice Concerning the Case of Infection of New Coronavirus (COVID-19)

ZOZO, Inc. (hereinafter, referred to as the “Company”) announces the case of infection of new coronavirus (COVID-19) in the group as follows.

1. Status of new coronavirus infection in the Company group

In response to the spread of infection of COVID-19, the Company group has established a countermeasures headquarters. The objective of the headquarters is to ensure employees are healthy and to maintain the Company business, and the headquarters has endeavored to prevent infection by disseminating the Company’s original standards and action plans to the employees. Unfortunately, it was found that an employee working at ZOZOBASE Narashino-1 (a logistic facility of the Company) has a positive reaction to the COVID-19 after the employee went a hospital for a PCR test yesterday. The employee works only inside the facility and has no contact with people outside of the facility through business transactions. Also, there is no sign of illness of the employee as of today. In response to this incident, the Company has been cooperating with the public health center, and has taken the following measures as of today:

- Order all employees at the facility to go home immediately,
- Sanitization inside the facility and buses for transportation of employees, and
- Activity history of the employee in the facility and investigation of heavy contacts to the person,

2. Future responses

The Company reported activity history of the employee to the public health center and the center concluded that there is no heavy contact person. The facility suspended its operation after the Company ordered all employees to leave the facility; it will resume its operation from tomorrow, July 15th, after checking safety of employees. The employee will return to work once the permission is obtained from a medical institution after several PCR tests are conducted.

3. Impact on business forecasts

The Company expects delay of about a day or so in deliveries from this suspension and envisages the impact of this incident to the consolidated business performance of the Company is minimal.

DISCLAIMER:

This document is summary translation of Japanese version. All readers are recommended to refer the original Japanese version for complete information. In the event of any discrepancy, errors and/or omissions, the Japanese version shall prevail.