Dear All media related readers

ZOZOTOWN

February 15th 2018 Start Today Co., Ltd.

ZOZOTOWN has launched its "Personal Styling Subscription Service"

~ZOZOTOWN's experienced fashion advisors will put together the perfect look for you~



The largest Japanese online fashion website "ZOZOTOWN" (http://zozo.jp/) operated by Start Today Co., Ltd. (CEO Yusaku Maezawa, Headquarters in Chiba city) has launched its new services, "Personal styling subscription service", as of February 15th 2018.

Customers can subscribe to the "Personal styling subscription service" by answering a simple survey when registering to the service. ZOZOTOWN's experienced fashion advisors will put together a head to toe outfit for you on a regular* basis.

*Customers can pick from a one month, two month or three month subscription.

ZOZOTOWN's fashion advisors will put together an outfit by considering the customers' preference in fashion, such as preferred items, patterns and colors they would like to avoid, body complexes they would like to cover, preferred balance of size and their ideal budget. Based on the survey results, in addition to the customer's order history, our original algorithm will pick out the perfect items for each customer, and our experienced fashion advisors will hand pick five to ten items.

Customers can purchase whatever they like from the five to ten items that will be delivered on a regular basis, and can also return whatever they do not want for free of charge. The "Personal styling subscription service" is also provided for free, therefore, customers will only be charged for shipping.

* The "Personal styling subscription service" can only be paid by credit card. After the returned items arrive to us, the total payment and shipping costs will be charged to the customer's credit card.

By using the "Personal styling subscription service", the time consumption and trouble of shopping can be resolved, and therefore spread the joy of fashion to more customers. Start Today aims to provide an entirely new shopping experience, as if you have your own personal stylist. Please enjoy this one of a kind service.

In addition, for our "Personal styling subscription service" users who have ordered, received and measured their body sizes with the ZOZOSUIT, the body measurement data from the ZOZOSUIT will be added as an element to suggest the perfect look.

Example of stylings / outfits

A letter will be sent to each customer with their delivered outfit, with ideas of outfits and styling advice from our staff who are experienced in fashion.

[Example of letter]

(1) MENS (Twenties/Casual)



(2) WOMENS (Twenties/Trend Casual)



(3) MENS (Forties/Sophisticated)



(4) WOMENS (Forties/Sophisticated)



Overview of "Personal Styling Subscription Service"



おまかせ定期便

■Name of service : Personal Styling Subscription Service

■Brand Logo : Attached on the left
■Launch of service : February 15th 2018

■Website URL : (PC) http://zozo.jp/teikibin/

(SP) http://zozo.jp/sp/teikibin/

■ Price of Service : Free (Both styling fees and shipping fees of returns)
■ Shipping fee : 200 yen per order (Based on our shipping policy on

ZOZOTOWN)

Overview of the 「ZOZOSUIT」



The "ZOZOSUIT" is a body measurement suit with built-in stretchable sensors, which was co-developed between Start Today and "StretchSense Limited", a soft stretch sensor development company in New Zealand.

By wearing the top and bottom half of the "ZOZOSUIT" and connecting the "ZOZOSUIT" to your smartphone through Bluetooth, your body size will be measured instantly, and can be saved into the ZOZOTOWN App. *Customers must download the "ZOZOSUIT" App to use the ZOZOSUIT.

The "ZOZOSUIT" will be provided for free to customers who place their pre-order on ZOZOTOWN.

*Based on our shipping policy on ZOZOTOWN, we will charge 200 yen (Including tax) per order.

[Inquiries regarding this press release] Start Today PR TEL: 043-213-5563 E-mail: press@starttoday.jp



Start Today Co., Ltd. http://www.starttoday.jp/

Location WBG Maribu West 15·16F, Nakase 2-6-1, Mihamaku, Chiba City, Chiba, 261-7116,

JAPAN

CEO Yusaku Maezawa Established May 21, 1998

Capital stock 1,359,903,000 yen (As of June 31, 2017)